



# Off-Hour Deliveries (OHD) Incentive Program

## FACT SHEET

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Thinking



Off-Hour  
Deliveries



### What is the OHD Incentive Program?

OHD is part of NYC DOT's efforts to reimagine freight delivery by:

- Incentivizing businesses to retime their deliveries to off-hours between 7pm and 6am, by providing financial reimbursements.
- Boosting productivity and ensuring the safe and efficient movement of commercial deliveries.



### How do OHD incentives work?

Participating businesses receive a one-time incentive reimbursement for eligible OHD-enabling expenses including:

- Access enhancements (e.g. smart access systems)
- Security equipment (e.g. camera systems)
- Low-noise cargo handling equipment (e.g. pallet jacks and truck retrofits)
- Green delivery methods (e.g. cargo bikes)



#### Did you know?

Many businesses safely receive OHDs from trusted transporters when stores are closed and unstaffed by using smart access systems or lockers.



### How can OHD benefit my business?

- Receivers report more certainty with truck arrival times, reduced delivery costs, and fewer disruptions during business hours.
- Transporters report more efficient deliveries, reduced transit times and fuel costs, reduced parking headaches, and reduced delivery costs.



### What other resources are there to help transition to OHD?

The program is open to support businesses of all sizes by providing technical assistance and guidance. NYC DOT can assist with curbside access where feasible, match-making with transporters and receivers, and access to other city programs (e.g. Clean Trucks).

### What businesses are eligible?

- Must be located in or delivering within NYC.
- Make or receive deliveries of commercial goods.
- Can work with delivery partners to shift to OHD. (Does not include deliveries from UPS, FedEx, Amazon, etc.)

### How can my business participate?

- Submit an application that includes information about OHD-enabling expenses for reimbursement.
- Commit to officially joining the OHD program, conducting OHDs for a minimum of one year, and sharing OHD data with NYC DOT.

### How can I apply?

- Now accepting applications. See details in the Notice of Incentive Opportunity.
- Applications are considered in the order they are submitted.

**Apply Now!**

For more information: [ohdnyc.com/incentiveprogram](https://ohdnyc.com/incentiveprogram) | [ohdnyc@dot.nyc.gov](mailto:ohdnyc@dot.nyc.gov)